

# WHAT IS THE UISP?



The Upgrading of Informal Settlement Programme (UISP) was introduced in 2004. One of its aims is to include communities in the upgrading process to reduce the disruption of upgrading, but also ensure communities are involved in the upgrading of their areas. The UISP is meant to be incremental, where upgrading is done in four stages. The first three phases focus on community participation, supply of basic services and tenure security.

## PHASE 1 APPLICATION

Registration of households

Registrations of households - Municipality counts the number of households and registers beneficiaries.

The participation process states there must be a 'project steering committee'. This committee must be made up of community leaders or must hold a community information meeting.

Communities must be involved at every step of the upgrading process.



Dispute resolution is only necessary when there is a conflict that needs to be resolved.

## PHASE 2 PROJECT INITIATION

Acquiring land where required through negotiation or expropriation when not municipal-owned land.

Pre-planning studies are conducted to determine and understand the physical context of the site.

A socio-economic profile of the settlement is developed.

The installation of interim services, interim services are ongoing until the construction stage to meet national requirements. (e.g. 1 toilet per 5 families, 1 standpipe for 25 families within 100m).

## PHASE 3 IMPLEMENTATION

Land occupation rights are formalised - this is the incremental tenure.

Residents receive certificates of occupation, which is a precursor to tenure security. It allows residents to legally live on that land.

Social amenities and community facilities are constructed.

## PHASE 4 HOUSING CONSOLIDATION

The decision on who is responsible for building the housing (the "top structure") is made.

The decision of who is responsible for building the top structure is dependent on municipal funding and the geographical challenges of the site.

If residents are to build their own top structures, they can apply for funding at national level through the People's Housing Process (PHP).